



London TDM

# Management and Leadership

**Course Venue:** Malaysia - Kuala Lumpur

**Course Date:** From 26 October 2025 To 30 October 2025

**Course Place:** Royale Chulan Hotel

**Course Fees:** 6,000 USD

## Introduction

The "Leading Remote and Hybrid Teams Effectively" course is designed to equip managers and team leaders with the skills and strategies essential for managing geographically dispersed teams. Over five days, participants will explore best practices, tools, and techniques for fostering communication, engagement, and productivity in remote and hybrid work environments.

- Understand the dynamics of remote and hybrid teams.
- Develop strategies for effective communication and collaboration.
- Identify tools and technologies to enhance remote work.
- Learn to maintain team engagement and motivation.
- Build skills for resolving conflicts and building trust remotely.

## Course Outlines

### Day 1: Understanding Remote and Hybrid Team Dynamics

- Introduction to remote and hybrid work models.
- Exploring the benefits and challenges of distributed teams.
- Examining team dynamics in virtual settings.
- Identifying key roles and responsibilities.
- Assessing team readiness for remote work.

### Day 2: Effective Communication Strategies

- Overcoming communication barriers in remote teams.
- Establishing clear channels for communication.
- Utilizing virtual communication tools effectively.
- Conducting productive virtual meetings.
- Enhancing listening and feedback skills.

### Day 3: Tools and Technologies for Remote Work

- Identifying essential tools for remote team success.
- Exploring project management software.
- Leveraging collaboration and communication platforms.
- Securing remote work environments.
- Evaluating technology effectiveness and adoption.

### Day 4: Maintaining Team Engagement and Motivation

- Creating a virtual team culture and identity.
- Implementing strategies to boost remote team morale.
- Recognizing and rewarding team contributions.
- Fostering inclusivity and belonging in hybrid teams.
- Developing career paths and growth opportunities remotely.

### Day 5: Conflict Resolution and Trust Building

- Identifying sources of conflict in virtual teams.
- Applying conflict resolution techniques remotely.
- Building and maintaining trust in a digital environment.
- Encouraging transparency and openness.
- Evaluating team performance and providing constructive feedback.