



London TDM

# Finance and Accounting

**Course Venue:** Malaysia - Kuala Lumpur

**Course Date:** From 02 November 2025 To 06 November 2025

**Course Place:** Royale Chulan Hotel

**Course Fees:** 6,000 USD

## Introduction

Employee engagement and retention are crucial components of organizational success. This professional course aims to provide you with comprehensive strategies and tools to enhance employee satisfaction and reduce turnover rates. Over the next five days, you'll gain insights into creating a positive work environment, implementing effective communication practices, and developing retention strategies that align with business goals.

## Objectives

- Understand the importance of employee engagement and its impact on organizational performance.
- Identify key drivers of employee retention and how to leverage them.
- Develop strategies to enhance communication and collaboration within teams.
- Learn techniques to create a positive and motivating work culture.
- Implement and evaluate retention strategies for continuous improvement.

## Course Outlines

### Day 1: Understanding Employee Engagement and Retention

- Introduction to employee engagement concepts
- The impact of engagement on business outcomes
- Exploring employee retention and its significance
- Examining case studies of successful engagement strategies
- Identifying and measuring engagement metrics

### Day 2: Key Drivers of Employee Engagement

- Understanding intrinsic and extrinsic motivators
- The role of leadership in fostering engagement
- Creating opportunities for career development and growth
- The importance of recognition and rewards
- Building trust and transparency within the organization

### Day 3: Communication and Collaboration Strategies

- Enhancing interpersonal communication skills
- Using technology to facilitate collaboration
- Incorporating feedback mechanisms for continuous improvement
- Promoting teamwork through collaborative projects
- Addressing and resolving conflicts effectively

### Day 4: Creating a Positive Work Culture

- Defining the elements of a positive workplace culture
- Implementing wellness and work-life balance initiatives
- Encouraging diversity and inclusion
- Designing an inspiring and supportive work environment

- Fostering a culture of innovation and creativity

### **Day 5: Implementing and Evaluating Retention Strategies**

- Developing a retention plan aligned with organizational goals
- Retaining top talent through tailored strategies
- Utilizing data analytics to predict and address turnover
- Evaluating the efficacy of engagement and retention initiatives
- Continuous improvement through feedback and adjustments