



London TDM

# Finance and Accounting

**Course Venue:** Malaysia - Kuala Lumpur

**Course Date:** From 19 October 2025 To 23 October 2025

**Course Place:** Royale Chulan Hotel

**Course Fees:** 6,000 USD

## Introduction

In today's fast-paced business environment, effective performance management systems and appraisal methods are crucial for ensuring that organizations achieve their strategic goals. This 5-day professional course is designed to provide participants with a comprehensive understanding of performance management practices and appraisal techniques that enhance employee productivity and organizational effectiveness.

## Objectives

- Understand the fundamentals of performance management systems.
- Learn various appraisal methods and their applications.
- Develop the skills to implement performance management processes effectively.
- Explore the integration of technology in performance management.
- Analyze case studies to gain practical insights into performance management.

## Course Outlines

### Day 1: Introduction to Performance Management

- Definition and Importance of Performance Management
- Components of an Effective Performance Management System
- Setting SMART Goals and Objectives for Performance
- Role of Leadership in Performance Management
- Challenges in Implementing Performance Management Systems

### Day 2: Appraisal Methods and Techniques

- Understanding Different Appraisal Methods (e.g., 360-Degree, Rating Scales)
- Advantages and Disadvantages of Various Appraisal Techniques
- Designing an Effective Appraisal Process
- Conducting Fair and Objective Performance Appraisals
- Feedback Mechanisms and Their Importance

### Day 3: Performance Management Process and Practices

- Steps in the Performance Management Process
- Continuous Performance Management
- Linking Performance Management to Strategic Goals
- Employee Development Plans and Succession Planning
- Cultural Considerations in Performance Management

### Day 4: Technology in Performance Management

- Role of Technology in Modern Performance Management
- Tools and Software for Performance Tracking and Appraisal
- Data-Driven Decision Making in Performance Management
- Real-Time Feedback Systems
- Evaluating the Impact of Technology on Employee Performance

## **Day 5: Case Studies and Practical Applications**

- Review of Real-World Performance Management Case Studies
- Analyzing Successes and Failures in Performance Management
- Group Activities: Designing a Performance Management System
- Role-Playing: Conducting Performance Appraisal Meetings
- Developing a Personal Action Plan for Implementation