



London TDM

HR Training Courses

Course Venue: Malaysia - Kuala Lumpur

Course Date: From 23 November 2025 To 27 November 2025

Course Place: Royale Chulan Hotel

Course Fees: 6,000 USD

Introduction

Organizational Learning and Knowledge Transfer are critical components for building a resilient and innovative workplace. This course is designed to help professionals understand the processes and tools necessary for enabling effective learning and knowledge sharing within their organizations. Through interactive sessions, case studies, and practical exercises, participants will gain the skills needed to foster a culture of continuous learning and improvement.

Objectives

- Understand the fundamentals of organizational learning and its significance.
- Analyze various models and practices for effective knowledge transfer.
- Identify barriers to knowledge sharing within organizations and strategies to overcome them.
- Develop skills to implement knowledge management systems and practices.
- Create an action plan to foster a learning culture in your organization.

Course Outlines

Day 1: Introduction to Organizational Learning

- Definition and significance of organizational learning
- Key theories and models in organizational learning
- The learning organization: characteristics and benefits
- Case studies: Successful learning organizations
- Interactive discussion: Experiences with organizational learning

Day 2: Knowledge Transfer Fundamentals

- Understanding knowledge types: tacit vs. explicit
- Processes and mechanisms for effective knowledge transfer
- Tools and technologies for knowledge sharing
- Strategies for capturing and codifying knowledge
- Group activity: Analyzing knowledge transfer case studies

Day 3: Overcoming Barriers to Knowledge Sharing

- Identifying common barriers to knowledge sharing
- Techniques to foster trust and collaboration
- Role of leadership in promoting knowledge sharing
- Cultural and structural considerations in knowledge transfer
- Workshop: Designing interventions to overcome specific barriers

Day 4: Implementing Knowledge Management Systems

- Components of successful knowledge management systems
- Technology's role in supporting knowledge management
- Integrating knowledge management with organizational strategy
- Metrics and evaluation of knowledge management efforts
- Case study analysis: Implementing KM systems

Day 5: Creating a Learning Culture

- Defining and nurturing a learning culture
- Strategies to embed learning into daily operations
- Role of continuous improvement in organizational learning
- Empowering employees as knowledge creators
- Action planning: Developing a roadmap for your organization