



London TDM

Project Management Training Courses

Course Venue: Malaysia - Kuala Lumpur

Course Date: From 02 November 2025 To 06 November 2025

Course Place: Royale Chulan Hotel

Course Fees: 6,000 USD

Introduction

In the dynamic environment of project management, crises can arise at any stage and can threaten the successful outcomes of projects. "Crisis and Recovery Management in Projects" is a comprehensive 5-day professional course designed to equip project managers and team leaders with the skills to effectively manage crises and facilitate recovery in projects. Participants will learn to anticipate potential problems, mitigate risks, and implement recovery strategies to ensure project success.

Objectives

- Understand the nature and impact of crises in project management.
- Identify early warning signs of potential crises in projects.
- Develop effective crisis management and communication strategies.
- Implement recovery strategies to bring projects back on track.
- Evaluate and apply lessons learned to improve future project management practices.

Course Outlines

Day 1: Understanding Crisis in Project Management

- Definitions and types of crises in projects.
- Key characteristics that define a project crisis.
- Historical case studies of project crises.
- The psychological and organizational impacts of crises.
- Identifying stakeholders and their roles during a crisis.

Day 2: Risk Assessment and Early Warning Systems

- Conducting a comprehensive risk assessment.
- Tools and techniques for identifying early warning signs.
- Building an effective risk management plan.
- Using data analytics to predict potential crises.
- The role of technology in crisis detection and communication.

Day 3: Crisis Management Strategies and Frameworks

- Developing a crisis management framework.
- Communication strategies during a crisis.
- Leadership skills in high-pressure situations.
- Role-playing exercises for crisis response.
- Coordination with external agencies and stakeholders.

Day 4: Implementing Recovery Strategies

- Prioritizing recovery efforts and resources.
- Creating a step-by-step recovery plan.
- Monitoring progress and making adjustments.
- Engaging and motivating the project team post-crisis.
- Rebuilding stakeholder trust and confidence.

Day 5: Learning from Crises and Future Preparedness

- Debriefing and documenting the crisis and recovery process.
- Analyzing what went wrong and what worked well.
- Implementing changes to project management practices.
- Building a resilient organizational culture.
- Planning for continuous improvement and future crisis preparedness.