



London TDM

Administration and Office Management Training Courses

Course Venue: Malaysia - Kuala Lumpur

Course Date: From 19 October 2025 To 23 October 2025

Course Place: Royale Chulan Hotel

Course Fees: 6,000 USD

Introduction

This 5-day professional course titled "Administrative Project Support Techniques" is designed to equip participants with essential skills for effective administrative support in project settings. It focuses on enhancing organizational, communication, and technical skills necessary for supporting and managing projects efficiently.

Objectives

- Understand the role of administrative support in project management.
- Enhance skills in communication, scheduling, and documentation.
- Improve time management and organization in a project setting.
- Utilize software tools for effective project support.
- Manage project risks and problems from an administrative perspective.

Course Outlines

Day 1: Introduction to Administrative Project Support

- Role and responsibilities of administrative support in projects
- Understanding project life cycles and methodologies
- Identifying key stakeholders and communication channels
- Importance of documentation and record-keeping
- Setting objectives and expectations in administrative roles

Day 2: Communication and Collaboration

- Effective email and report writing skills
- Meeting preparation and facilitation techniques
- Managing project-related inquiries and communications
- Collaboration tools and platforms for team support
- Building relationships with stakeholders

Day 3: Time and Resource Management

- Prioritizing tasks and managing workloads
- Scheduling and calendar management
- Resource allocation and tracking
- Time-saving techniques and automation tools
- Delegation skills and managing external support

Day 4: Technology and Tools for Project Support

- Introduction to project management software
- Using spreadsheets and databases for data management
- Leveraging cloud-based tools for document sharing
- Best practices for digital organization
- Troubleshooting common technical issues

Day 5: Problem-Solving and Risk Management

- Identifying and managing project risks
- Strategies for problem-solving within projects
- Conflict resolution and negotiation skills
- Monitoring project progress and adjusting plans
- Continuous improvement and feedback incorporation