



London TDM

# Quality and Productivity Improvement Training Courses

**Course Venue:** Malaysia - Kuala Lumpur

**Course Date:** From 29 March 2026 To 02 April 2026

**Course Place:** Royale Chulan Hotel

**Course Fees:** 6,000 USD

## Introduction

Continuous Improvement, popularly known as Kaizen, is a systematic approach to improve the processes, products, or services within an organization. By integrating small, incremental changes into everyday business practices, companies can increase efficiency, reduce waste, and foster a culture of continuous improvement. This 5-day professional course aims to equip participants with the knowledge and skills necessary to implement successful Kaizen programs in their organizations.

- Understand the fundamental principles of Kaizen and continuous improvement.
- Learn practical tools and techniques for implementing Kaizen in different environments.
- Develop skills to lead Kaizen events and workshops.
- Identify and eliminate waste through process improvements.
- Build a culture of continuous improvement within an organization.

## Course Outlines

### Day 1: Introduction to Kaizen and Continuous Improvement

- Definition and principles of Kaizen
- History and evolution of the Kaizen philosophy
- Comparing Kaizen with other improvement methodologies
- Role of leadership in promoting Kaizen
- Introduction to change management in Kaizen

### Day 2: Kaizen Tools and Techniques

- 5S methodology for workplace organization
- Value stream mapping for process analysis
- The PDCA (Plan-Do-Check-Act) cycle for continuous improvement
- Gemba: Understanding the 'real place' of work
- Problem-solving techniques and root cause analysis

### Day 3: Implementing Kaizen Events

- Planning and preparing for a successful Kaizen event
- Engaging teams and fostering collaboration
- Measuring progress and effectiveness of Kaizen events
- Overcoming resistance to change
- Case studies of successful Kaizen implementations

### Day 4: Sustaining Continuous Improvement Initiatives

- Building a culture of continuous improvement
- Reward and recognition systems for Kaizen contributions
- Continuous training and knowledge sharing
- Integrating Kaizen into daily operations
- Monitoring and reviewing improvement processes

### Day 5: Practical Application and Review

- Participants present their Kaizen projects and findings
- Group discussions and feedback sessions
- Reflection on learning outcomes and personal development
- Action plan for implementing Kaizen in real-world scenarios
- Course review and wrap-up session