



London TDM

Quality and Productivity Improvement Training Courses

Course Venue: Malaysia - Kuala Lumpur

Course Date: From 02 November 2025 To 06 November 2025

Course Place: Royale Chulan Hotel

Course Fees: 6,000 USD

Introduction

This comprehensive 5-day course on "ISO 9001:2015 Implementation and Auditing" is designed for professionals seeking to understand the dynamics of implementing and auditing ISO 9001:2015 Quality Management Systems. Participants will gain insights into the standards and learn how to apply them effectively within their organizations.

- Understand the requirements of ISO 9001:2015.
- Learn to implement a Quality Management System (QMS) based on ISO 9001:2015.
- Develop skills to audit ISO 9001:2015 QMS effectively.
- Identify tools and techniques for continuous improvement.
- Enhance competence in managing and sustaining ISO 9001:2015 certification.

Course Outlines

Day 1: Introduction to ISO 9001:2015

- Overview of Quality Management Systems and their importance.
- Understanding the ISO 9001:2015 structure and terminology.
- Principles of quality management.
- Key changes from ISO 9001:2008 to ISO 9001:2015.
- Introduction to process approach and risk-based thinking.

Day 2: Requirements of ISO 9001:2015

- Detailed review of ISO 9001:2015 clauses.
- Context of the organization and stakeholder needs.
- Leadership and commitment towards QMS.
- Planning and risk management.
- Support functions and resource management.

Day 3: Implementing ISO 9001:2015

- Steps to implement a QMS based on ISO 9001:2015.
- Documentation requirements and control.
- Performance evaluation and monitoring.
- Internal audit process and preparation.
- Continual improvement strategies.

Day 4: Auditing ISO 9001:2015

- Introduction to auditing principles and types of audits.
- Planning and conducting an audit program.
- Performing an internal audit: Techniques and tools.
- Reporting audit findings and non-conformities.
- Audit follow-up activities.

Day 5: Case Studies and Examination

- Review of successful implementation case studies.
- Group discussions and Q&A sessions.
- Interactive workshops on audit scenarios.
- Preparation for certification exams.
- Final course evaluation and feedback.