London TDM

Quality and Productivity Improvement Training Courses

Course Venue: United Arab Emirates - Dubai

Course Date: From 16 November 2025 To 20 November 2025

Course Place: Downtown Dubai

Course Fees: 5,000 USD

Introduction

Operational Excellence is vital for organizations looking to maximize efficiency, improve quality, and enhance customer satisfaction. This 5-day professional course on "Operational Excellence Strategies" aims to equip participants with the knowledge and tools necessary to implement and sustain operational excellence in their organizations.

Objectives

- Understand the fundamentals of operational excellence and its significance.
- Explore various strategies and tools for continuous improvement.
- Learn how to drive cultural change towards operational excellence.
- Evaluate and measure the impact of operational excellence initiatives.
- Develop a roadmap for implementing operational excellence in your organization.

Course Outlines

Day 1: Foundations of Operational Excellence

- Introduction to Operational Excellence: History and Concepts
- Key Principles and Pillars of Operational Excellence
- The Role of Leadership in Driving Excellence
- Case Studies: Successful Implementation of Operational Excellence
- Discussion: Challenges and Opportunities in Your Organization

Day 2: Tools and Techniques for Continuous Improvement

- Lean Principles and Six Sigma Methodologies
- Value Stream Mapping and Process Analysis
- Kaizen: Fostering a Culture of Continuous Improvement
- Implementing the 5S System for Workplace Organization
- Hands-on Workshop: Process Improvement Exercise

Day 3: Driving Cultural Change

- Building a Culture of Openness and Innovation
- Engaging Employees in the Journey of Excellence
- Communication Strategies for Change Management
- Overcoming Resistance to Change
- Guest Speaker: Organizational Change Leader

Day 4: Measuring and Sustaining Excellence

- Key Performance Indicators (KPIs) and Metrics
- Data-Driven Decision Making
- Balanced Scorecard Approach
- Regular Audits and Continuous Monitoring
- Interactive Session: Designing Effective KPI Dashboards

Day 5: Developing a Roadmap for Implementation

- Creating a Strategic Plan for Operational Excellence
- Setting Long-term and Short-term Goals
- Resource Allocation and Risk Management
- Monitoring Progress and Ensuring Accountability
- Final Project: Presenting an Operational Excellence Initiative