London TDM

Quality and Productivity Improvement Training Courses

Course Venue: United Kingdom - London

Course Date: From 01 March 2026 To 05 March 2026

Course Place: London Paddington

Course Fees: 6,000 USD

Introduction

In the evolving landscape of global supply chains, ensuring the quality of products and services is paramount. The "Supplier Quality Management" course is designed to equip professionals with the necessary skills and knowledge to effectively manage and enhance supplier quality. This 5-day intensive training will delve into various aspects of supplier quality, ranging from its foundational concepts to advanced quality assessment techniques.

Objectives

- Understand the fundamentals of supplier quality management
- Identify and develop metrics for supplier performance evaluation
- Implement strategies for effective supplier collaboration and improvement
- Explore tools and techniques for supplier quality risk assessment
- Develop the skills to conduct supplier audits and continuous improvement programs

Course Outlines

Day 1: Introduction to Supplier Quality Management

- Overview of Supplier Quality Management
- Importance of Supplier Quality in Supply Chains
- Key Components of Supplier Quality
- Introduction to Supplier Quality Standards and Regulations
- Defining Roles and Responsibilities in Supplier Quality Management

Day 2: Evaluating Supplier Performance

- Developing Criteria for Supplier Quality Performance
- Methods for Data Collection and Analysis
- Understanding Key Performance Indicators (KPIs) and Metrics
- Benchmarking Supplier Performance
- Feedback Mechanisms for Suppliers

Day 3: Supplier Relationship and Development

- Building Effective Supplier Relationships
- Strategies for Supplier Development and Improvement
- Collaborative Problem-Solving Techniques
- Supplier Training and Capacity Building
- Long-term Supplier Partnership Management

Day 4: Quality Risk Management and Auditing

- Identifying and Assessing Supplier Quality Risks
- Risk Mitigation Strategies
- Conducting Supplier Audits and Inspections
- Non-conformance Management and Resolution
- Best Practices for Continuous Quality Improvement

Day 5: Advanced Tools and Future Trends in Supplier Quality

- Leveraging Technology in Supplier Quality Management
- Introduction to Advanced Quality Tools: FMEA, SPC, etc.
- Data Analytics for Supplier Quality Improvement
- Quality 4.0 and Digital Transformation
- Future Trends and Innovations in Supplier Quality Management