



London TDM

Security Management and Risk Protection Training Courses

Course Venue: Malaysia - Kuala Lumpur

Course Date: From 02 November 2025 To 06 November 2025

Course Place: Royale Chulan Hotel

Course Fees: 6,000 USD

Introduction

The "Hotel and Hospitality Security Operations" course is designed to provide participants with a comprehensive understanding of security practices tailored for the hospitality industry. Over the span of five days, attendees will gain the knowledge and skills necessary to implement effective security measures, ensuring the safety and satisfaction of guests and staff. The course combines theoretical insights with practical tools, preparing learners to address a variety of potential security threats in a hotel setting.

Objectives

- Understand the fundamentals of hospitality security management.
- Identify potential security threats and implement preventive measures.
- Develop response strategies to handle emergencies effectively.
- Foster a security-conscious culture among hotel staff.
- Ensure compliance with legal and regulatory requirements.

Course Outlines

Day 1: Introduction to Hospitality Security

- Overview of the hospitality industry and security challenges.
- Importance of security in guest satisfaction and business reputation.
- Key roles and responsibilities of security personnel in hotels.
- Developing a security plan tailored for the hospitality environment.
- Introduction to security technologies used in hotels.

Day 2: Risk Assessment and Management

- Identifying and assessing potential security risks.
- Conducting security audits and vulnerability assessments.
- Implementing risk mitigation strategies.
- Security budgeting and resource allocation.
- Case studies on effective risk management in hotels.

Day 3: Emergency Response and Crisis Management

- Developing emergency response plans and protocols.
- Training staff for crisis situations and emergency drills.
- Coordination with local law enforcement and emergency services.
- Managing communication during crises.
- Post-crisis evaluation and recovery planning.

Day 4: Security Technologies and Innovations

- Overview of the latest security technologies in hospitality.
- Implementing access control systems and surveillance technologies.
- Utilizing data analytics for enhanced security operations.
- Exploring mobile and IoT solutions for hotel security.
- Ensuring cybersecurity measures are in place.

Day 5: Legal and Ethical Considerations

- Understanding legal and regulatory frameworks for hotel security.
- Guest privacy and data protection laws.
- Ethical considerations in hospitality security operations.
- Handling legal claims and liability issues.
- Continuous improvement and adapting to new legal requirements.